Dear Students,

Welcome back! We are excited to get back to teaching and learning after our extended spring break.

We understand that this is a difficult time for everyone, and especially for you as a college student facing this unprecedented and abrupt transition to online education. We just want you to know that we are here to support you and make this time as comfortable, enjoyable, and rewarding for you as possible. Remember, we are not alone: colleges and universities across the country and around the world are working through similar challenges, but we will persist and come out of this just fine.

IU Fort Wayne continues to collaborate very closely with Purdue Fort Wayne to ensure that all of our students on the Fort Wayne campus continue to receive the support they need to be successful. Although all teaching is now provided online, the campus is still here to support student needs through the same excellent IU-provided academic and student service resources and PFW-provided campus services.

The only thing that has changed is that many of us, for your safety and ours, are working remotely. Therefore, we ask that you contact our offices by email or phone so that we can address your questions or setup virtual appointments.

- **IU Student Central** is here for you. We’re just working elsewhere. Please contact us for assistance.

- If you’re having technical issues, reach out to your faculty member, academic advisor or the Help Desks ([helpdesk@pfw.edu](mailto:helpdesk@pfw.edu) for PFW systems or [ithelp@iu.edu](mailto:ithelp@iu.edu) for IU systems).

- If you need help with financial assistance resulting from this period of change, reach out to Student Financial Services or visit our [Financial Challenges](#) webpage.

- If you just need to talk with someone, contact a counselor at the [Counseling Center](#) at 800-342-5652.

- If you are having difficulties with class or have questions regarding online learning, please contact instructors or academic advisor.

Most important, please continue to monitor your IU and PFW email closely. Additionally, we want to ensure that you always have the most up to date information regarding our campus response to COVID-19 and other important resources that can help guide you through this challenging time.
• Please visit the [IU Fort Wayne COVID-19](#) response and information page for the latest announcements and links to a number of helpful sites.

• Purdue Fort Wayne also maintains a comprehensive [PFW COVID-19 website](#).

Our goal is to help you complete this semester and continue to realize your education goals. The faculty and staff of IU Fort Wayne are dedicated to your success, no matter what the circumstance – we’re all in this together. Please let us know if you have questions, and do not hesitate to utilize our campus resources when you need them.

Sincerely,

[Ann M. Obergfell](#)

Ann M. Obergfell JD, RT(R)
Associate Vice Chancellor for Academic Affairs and Operations